

Viewpoints on Safety & Security

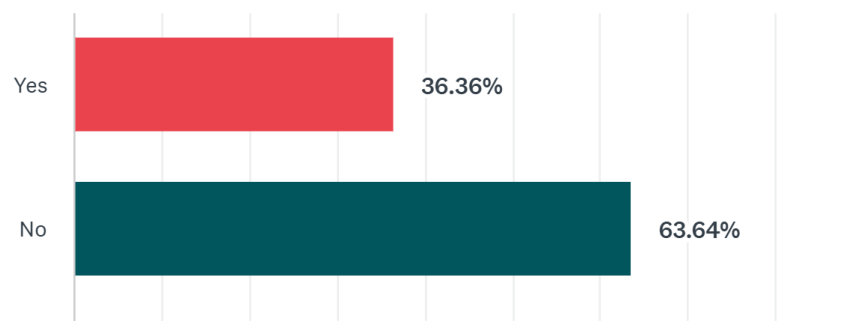
NATIONWIDE

MARCH 2025

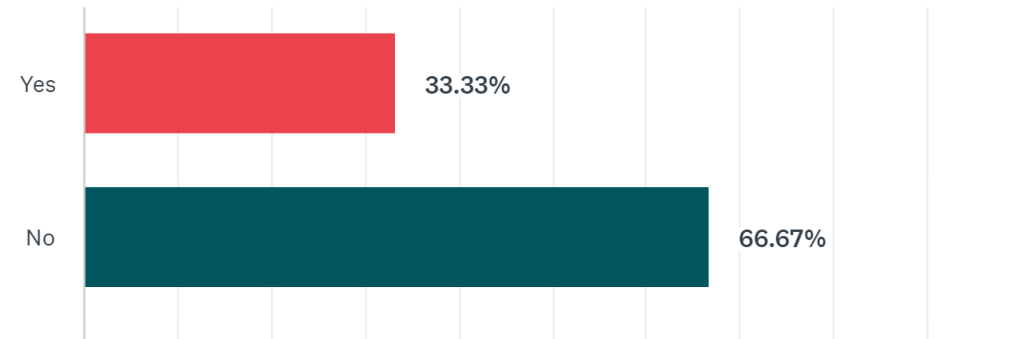
www.restaurantnz.co.nz

Q.1. Has your business been the victim of crime in the last 6 months?

2025

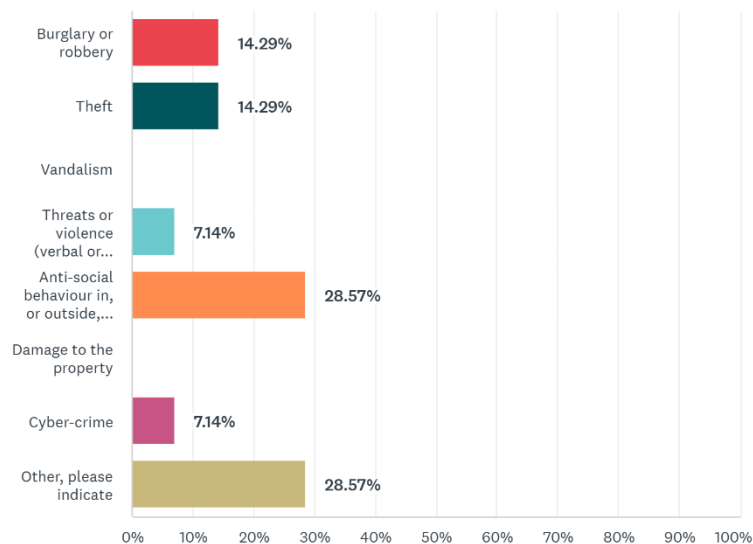


2024

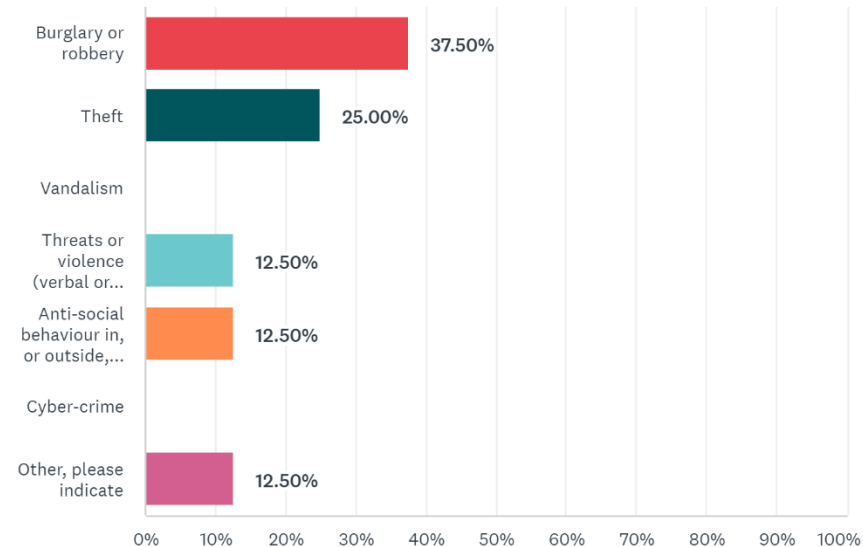


Q.2. If yes, please indicate the type of crime experienced?

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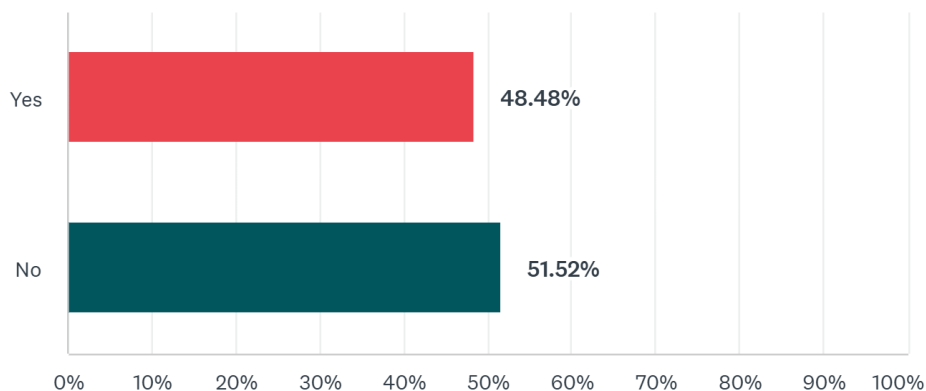


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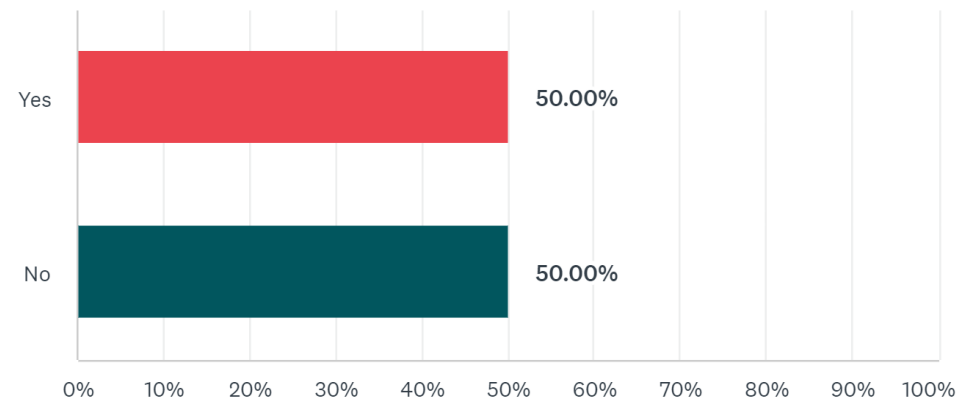


Q.3. Have you noticed an increase in crime in the area of your business in the last 6 months?

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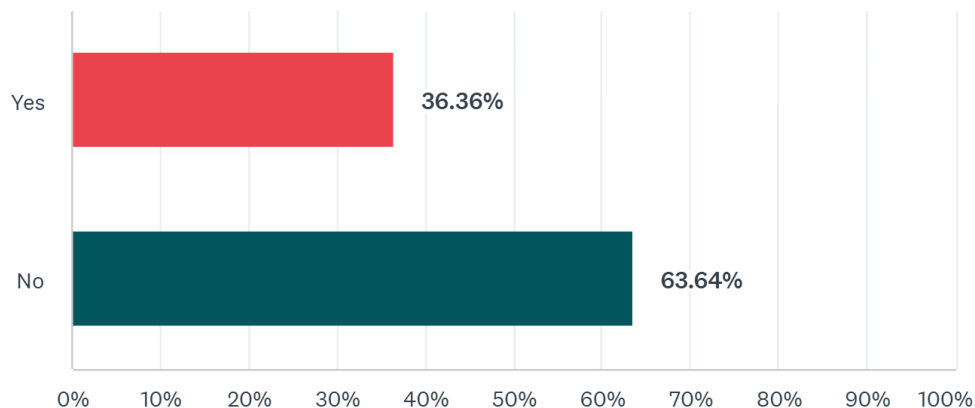


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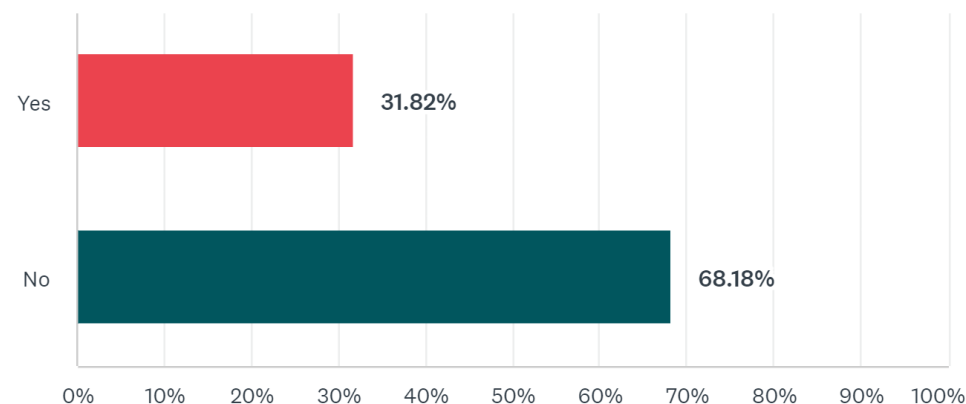


Q.4. Have you noticed an increase in aggressive behaviour by customers, or others, at your business in the last 6 months?

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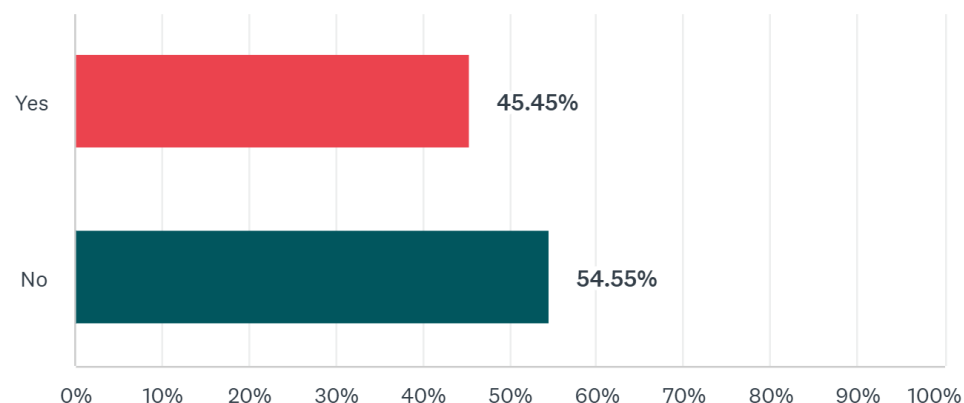


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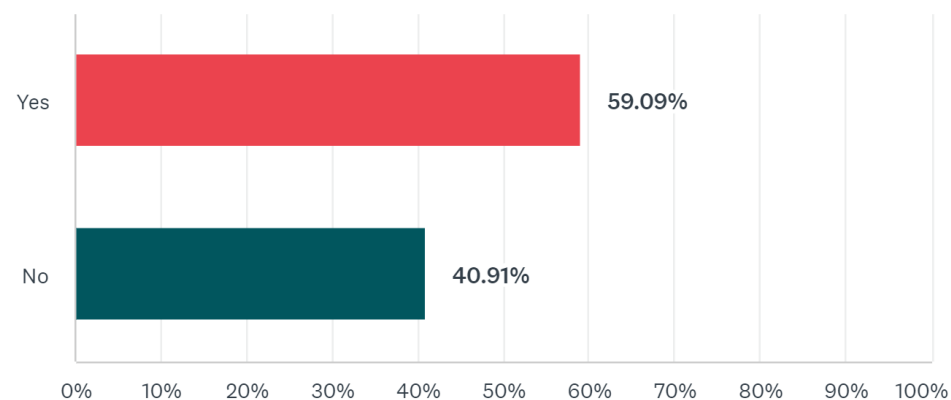


Q.5. Are you currently concerned about security for your business?

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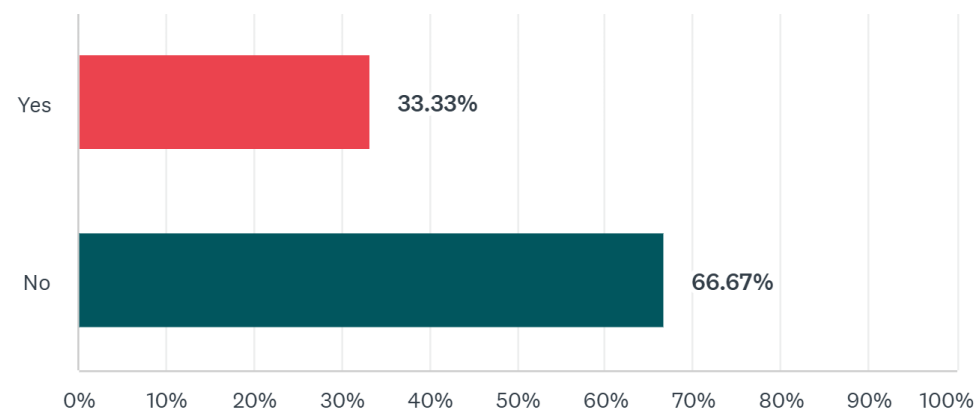


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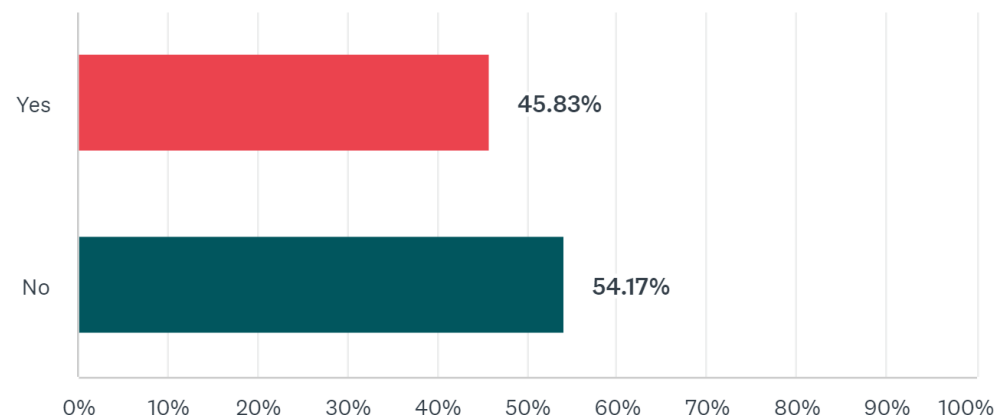


Q.6. Are you concerned for the safety of yourself and your staff when travelling to and from work?

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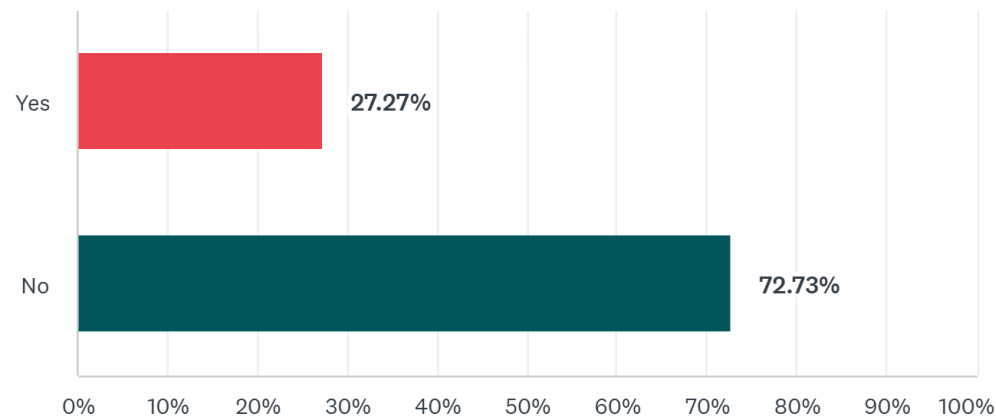


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Q.7. Have you noticed an increase in police presence around your business vicinity in the last 6 months?

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Q.8. What would you like to see done to address these concerns?

SELECTED COMMENTS

Removal of the homeless frequenting the area late at night.

Police following up in person when an incident is reported.

Training on de-escalation techniques.

Create a handbook on how to handle some typical and less typical situations.

Provide info on when to call police, what insurance to look for, what sort of security, signs.

Someone needs to take ownership, or work together – the Police say talk to the Council. The Council say talk to the Police.

We need signage reminding staff to remove valuables from vehicles / secure property correctly.

Awareness training and self-defence classes.

selected final comments:

We have had 2 break ins (but not within the last 6months). We have had to as a result increase our cameras and surveillance (at a cost!). We have notified police twice in the last 6 months of activity at the location but not necessarily directly threatening the business. On both occasions police have been in the area and respond quickly.

As an owner staff safety is a huge concern particularly in the early hours. We appear to have a harmonious relationship with our homeless 'care taker' that lives nearby to the business and police have assisted quickly when necessary, however caution and concern is still a business issue. We need more proactive policing and action against youth crime.

Our team are well trained about this situation however, whenever we have called the police, they never showed up and even when we told them that the person committing the crime was still there. They just ask lots of questions and nobody comes to check.

We are located in Albany Auckland, there is a carpark next to us full of homeless people, which is fine, but 3 times I had my business broken by people that unfortunately live there. Police can't do anything and for 3 times when I've had to call the police took a long time to do anything. Then someone came to find finger prints, talk to me and told tell me to lock everything and then wished me good luck. The end.

The issue in our region is people openly selling drugs in the CBD. The police are aware of it but nothing seems to be done.

Police are an ineffective call out as they don't turn up, or nothing happens to the offender if caught.

Crime is happening because they are unlikely to be caught or punishment is no deterrent as it is too soft.

I think more CCTVs in the general area would help. There have been few incidents in the area but are usually related to alcohol drinking. Cameras won't stop crime but might identify those who perpetrate the crimes.

We all need more obvious surveillance from the police.

My area has a nationwide reputation now to be avoided.

We recently had a staff member's car stolen from the work carpark and footage showed it was done within five minutes! A blade was left at the scene and a Molotov cocktail. Police were informed but haven't come back for it, even though it could be evidence to another crime.

Very rare to have police available after hours and sometimes they come from at least half an hour away.