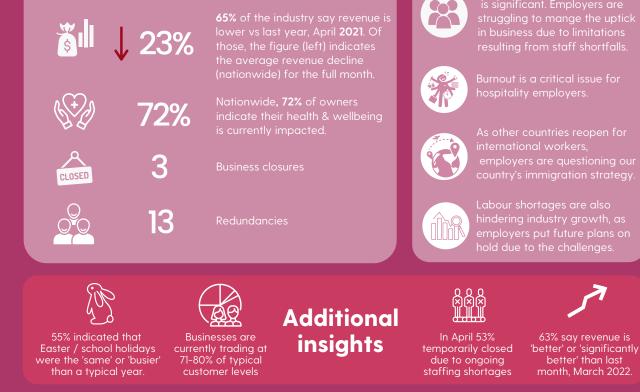
Hospitality Dashboard Monthly Update Period: April 2022



Key Indicators



Snapshot: Member Commentary

"The already narrow profit margin has become less. Cost of food, freight, power, labour, gas, everything has gone up. But we are trying to not increase food prices too much to not lose customers.."

Why are we keeping workers out of the country? Other countries are opening their arms and dropping visa fees to get workers into the country. I still have a variation of conditions application in for a Chef from the end of January - it hasn't been processed!

"Our customers seem to have shrugged off "Covid-fear" now that restrictions have been lifted."

Most regular feedback



Future Considerations

- Immigration rebalance policy needs to balance government objectives around long-term immigration policy with the needs of business owners in <u>all</u> industries facing skill shortages and low unemployment rates.
- The timing of key legislation changes being proposed in 2022 must be considered - Income Insurance, Fair Pay Agreements, Transforming Recycling, Modern Slavery legislation, and more. There is apprehension around the significant impact these changes will have on business at the start of our recovery phase.
- The move to Orange has improved customer hesitancy around eating out, however operators are concerned about future outbreaks and how to ensure **business survival** if the country moves back to Red.

Key actions led by the sector this month

- Launched campaign **#hospolife** to promote and attract workers to 'find their future' in hospitality. hospolife.co.nz
- Consulted with industry and made submission for MBIE on the NZ Income Insurance Scheme.
- Launched initiative in partnership with MSD to provide additional support for affected employees – to connect workers with new job opportunities and redeployment.
- Collaborated with Business New Zealand on a campaign to raise awareness of employers' viewpoints on the Fair Pay Agreements Bill. Provided RA members with different mechanisms to voice their own opinions on this issue and commenced follow up submission on the Bill.
- Contributed to the Workforce Development Plan for Auckland through MBIE.
- Consulted with RA members on hospitality employment, working conditions and pay for the **Hospitality Workforce Insights report**.
- Created guidance for employers to assist with **managing the new** Accredited Employer Work Visa.
- Provided 60+ employees with training through the RA's 13 week and 26 week Springboard employee training programme.



Pātai? Need further information?

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