



# QUICK REFERENCE HOSPITALITY GUIDE

## Operating your business at ORANGE

AT ORANGE, there will be community transmission, with pressure on our health system. The whole of health system is focussing its resources, but can manage primary care, public health, and hospitals. There may also be an increasing risk for at-risk people.

- Record keeping and scanning will be required.
- Face coverings will be mandatory on flights, public transport, in taxis, retail, public venues, and recommended whenever leaving the house.

### When operating at ORANGE, food & beverage service businesses have two options:

- operate asking for My Vaccine Passes from customers. This means that customers and staff visiting or on your premises will need to be fully vaccinated (or have an exemption), or,
- if you choose to operate without asking for My Vaccine Passes from customers, you can only operate as a takeaway, under retail settings, and/or separately host limited numbers under the gathering rules. Customers cannot consume takeaways on the premises under this setting but will be able to come inside for ordering and pick up. Your employees will not be required to be vaccinated.

### The Golden Rules for hospitality operation at ORANGE, if vaccine certificate requirements are in place:



#### 1. No limits

- You can operate “without limits” – this means that the number of people limits that are in place at Red have been removed and there is no requirement for people to be seated and separated.



#### 2. Mask use

- mandatory for customer facing staff to wear (medical grade Type IIR/Level2 mask or above)
- masks are highly recommended for other staff
- customers must wear a mask at food & drink businesses (except when eating or drinking). Needs to be an actual mask and attached to the head by loops around the ears or head.



#### 3. Record keeping and vaccine passes

- records must be kept to enable contact tracing for workers, customers, suppliers, contractors and anyone else that enters your premises (either by scanning the business' QR code poster, or alternate record-keeping system)
- customers must have their My Vaccine Pass sighted (and a reasonable number will need to be verified) using the NZ Verifier technology. Sighting and verification should ideally occur at the entrance, or as near as possible depending on the style of the business.



#### 4. Signage

- Along with the business' QR code poster, they must display signage in a prominent place near the main entrance of the premises indicating whether customers do (or do not) require a My Vaccine Pass.

### The Golden Rules for Hospitality operation at ORANGE, if the business has chosen that customer vaccine passes are not required:

- The business must operate contactlessly following retail guidance.
- Mask use - requirements are as above, but customer facing staff are not mandated to wear a medical-grade mask.
- Signage - requirements are as above

FOR DETAILED GUIDANCE ON OPERATING AT ORANGE, GO TO [restaurantnz.co.nz](https://restaurantnz.co.nz).