



# MEMBER POLL

## Feedback on Wellington Golden Mile proposal

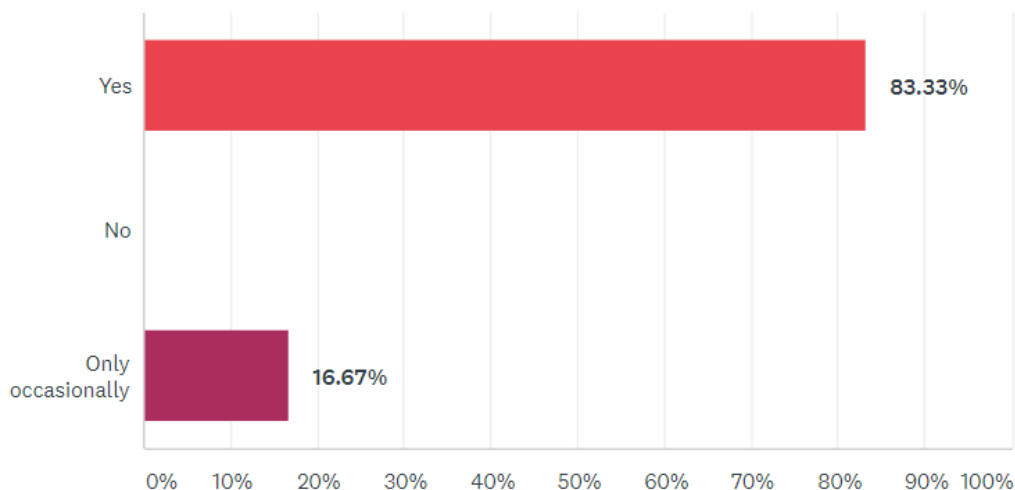
JUNE, 2021

restaurant  
association  
of new zealand

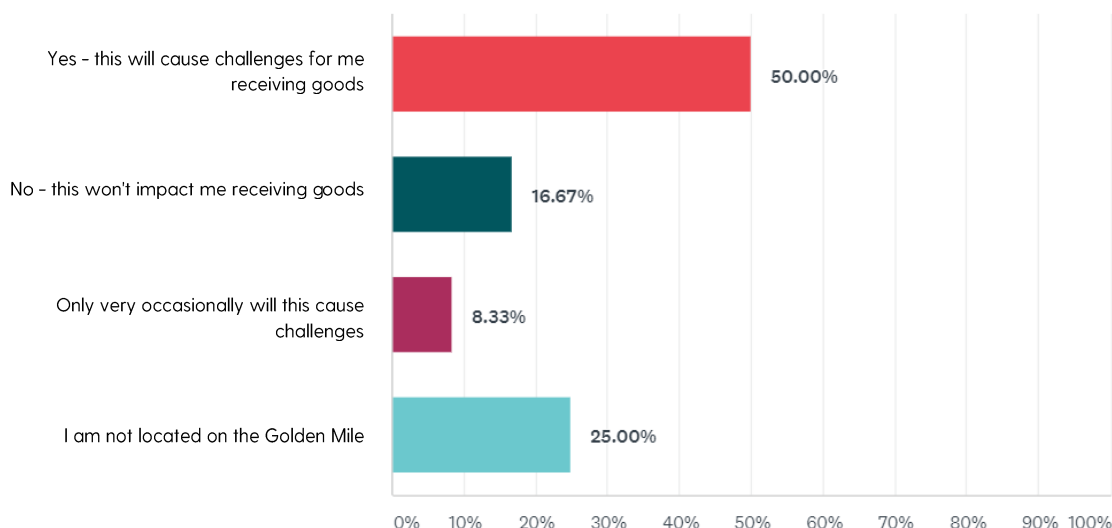
Changes have been proposed for the Let's Get Wellington Moving (LGWM) project - which is looking to transform Wellington's Golden Mile (from Lambton Quay to Courtenay Place) by reducing the number of vehicles in the area and creating more pedestrian spaces, bus lanes and dedicated bike areas. After public consultation it has been decided to move forward with the "Transform" proposal. Further details of the proposal can be found here <https://lgwm.nz/our-plan/our-projects/golden-mile/>.

This survey sought to hear feedback on the changes and whether members consider there will impact (positive or negative) on their business.

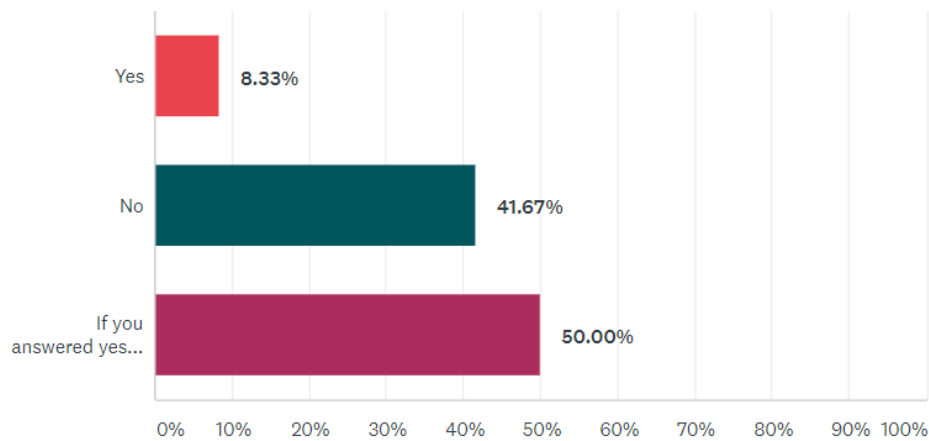
### Q1. Does your business require regular access from service vehicles?



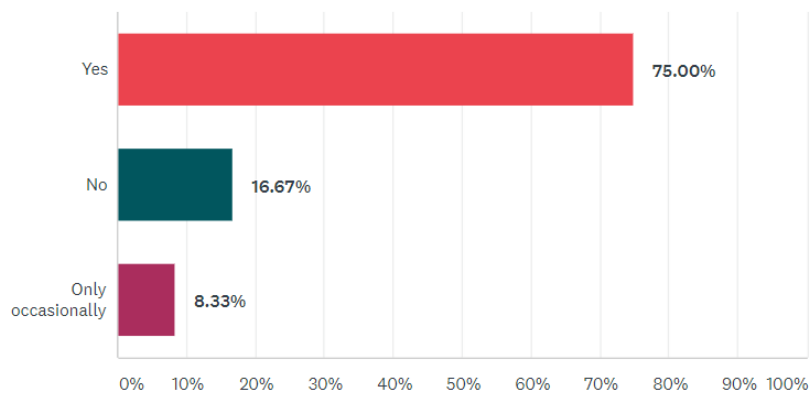
### Q2. Deliveries to the Golden Mile may be restricted to certain times under this proposal. Do you envisage this will cause challenges to your business to receive goods?



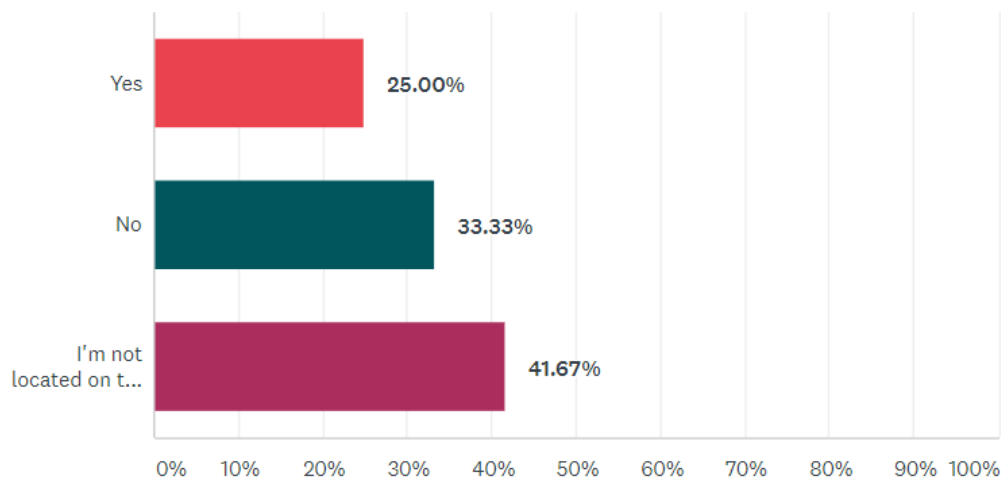
**Q3. Does your establishment utilise a food delivery service that would require access to the Golden Mile to be able to collect food from your premises?**



**Q4. Generally speaking, is the availability of nearby car parks important to the success of your business?**



**Q5. Do you have safety concerns for customers if they are unable to access an Uber or Taxi from in front of your premises, if you are located on the Golden Mile or one of the streets adjacent to it?**



## Selected comments

I do think better cycle and pedestrian access to the shopping areas would be beneficial, however, the rest of the city's infrastructure such as trains, buses, park and ride and car parking buildings are nowhere near good enough to cope with the strain that will be caused.

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There are not enough inner city residents to support the business. How to attract outside people to come to the CBD with less parking space and public transport that are not very sufficient and reliable?

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Customers are regular in their habits. People want predictability in these uncertain times. Already public services are woefully inadequate to cater to current needs - let alone future requirements.

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Bus services are not local enough to access all areas (weather in Wellington is 3/4 times fairly volatile). - example is businesses around Te Papa. Taxis and Uber are expensive added options. People cannot haul large ticket items to a bus ( a TV, a microwave, furniture, computer, shopping etc).

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Certain areas in the city will be marginalized due to friendlier locations.

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Do the people putting together these sort of proposals even live in Wellington? I have lived in Brisbane where this sort of 'golden mile' concept is popular (southbank and many areas like it throughout the city) but there is one huge difference. Brisbane has weather 90% of the year that allows you to sit outside and stroll through laneways etc. Wellington does not! Our restaurants are busier in winter than in summer in Wellington for a very good reason, people are inside staying warm and sheltering from the weather. How many days does Wellington

have that are sunny with light wind days that allow you to sit outside without having your menu or other things on your table blow down the street. Parking outside businesses is also essential for this reason...the weather. If it's pouring down with rain or blowing a gale, people don't want to walk 500m from the nearest car parking building.... Cuba street has a section that is traffic free with cafe's etc having seating outdoors. How often is this used? It hasn't achieved what it should for those businesses so why would we even consider doing this in other areas of the city. There is a reason places like Prefab cafe have 90% of their seating indoors despite being centrally located and a sunny aspect. Because the weather in Wellington very rarely supports extended outdoor dining. Let's not create more difficulties for our inner city operators after the 18months of hardship we have already had. Has the council bothered to contact all of the affected business owners and organise a meeting for just them to put across their viewpoints. I think you will find there are a large number of us who are not in agreement with the decision making currently being progressed by our council on our behalf

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I don't believe Wellington has the population to support this kind of initiative. I think it will have a negative impact on the number of wider Wellington residents that come into the city.

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Biggest concerns are shelter for the increased pedestrian area due to Wellington's wind and general climate. And deliveries, we struggle to get people not to deliver between 12 & 2 so trying to get all deliveries before a certain time of day will mean slower availability of products.

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This is a great idea and Courtenay Place is in dire need of an injection of funding and cleaned up! The place is like the Bronx and needs a complete overhaul.