

Hospitality Dashboard

COVID-19 Monthly Update
Period: 25 June 2020 to 25 July 2020



Key Indicators



257

Redundancies



17

Business closures



↓ 16%

Estimated average
monthly revenue at Alert
Level 1 v.s same time 2019



689

Total number of calls to
our 24 hour helpline

Member responses

670

Most regular feedback



Concern about wage
subsidy ending - for both
employers & consumers



Potential restructuring at
the conclusion of wage
subsidy



Trading over the school
holidays generally better
than expected

Future Considerations

- Election 2020 - the Restaurant Association has released its Manifesto calling for the incoming Government to:
 - Attract and train New Zealand hospitality workers
 - Establish a Hospitality Minister and hospitality unit in MBIE
 - Retell the true value of New Zealand's food story
 - Examine and refine hospitality's regulatory environment
 - Encourage hospitality as an employment pathway for life

Actions led by the sector this month

- Held first meeting of COVID-19 Hospitality Recovery Taskforce
- Dedicated Recovery Taskforce webpage set up:
www.restaurantnz.co.nz/hospitality-recovery-taskforce
- Letter sent to Ministers of Finance, Small Business and Commerce advocating for extension of the wage subsidy
- Meeting with Small Business Minister on COVID-19 effect on hospitality, with follow up letter calling for lease support
- Supported TIA letter to Prime Minister advocating for extension of the wage subsidy
- Liz Buttimore (Marlborough Branch President) appointed to the Marlborough Regional Skills Leadership Group
- Association registered 4 services under Regional Business Partners, including three COVID-19 hospitality specific offerings
- Hosted 16 COVID-19 webinars or professional development webinars
- 20+ members helped by the Association's Business Mentor
- HospoStart programme run for 25 people looking to enter hospo
- Launched FoodHui 2020 - scheduled for 19-20 October, Te Papa
- Restaurant Association Election 2020 Manifesto published.

We are currently estimating a \$19 million per week loss by hospitality businesses (currently buoyed by a positive school holidays)

Snapshot: Member Commentary



"While people have returned to work - the new work from home culture emerging is having a significant negative impact on CBD cafes - especially at the beginning and end of the weeks."

"Trying to survive - whilst we are covering current costs it is not giving us enough to pay back all the money lost during levels 2,3 & 4 especially as could not get wage subsidy extension and are on full rental."

"New lease agreement (last right of renewal finished April 21, during lockdown) - Landlord wants 10% increase, we want a rent reduction to reflect the market."

"Immigration NZ's current position of employing New Zealanders is difficult. Many chefs have left the country and not been replaced by returning kiwis. We have a serious crisis looming this summer if [there is not flexibility in the system]."

Common pain point

Concern about
immigration
policy and
impacts on
existing migrant
workers.



Pātai? Need further information?

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