



SURVEY

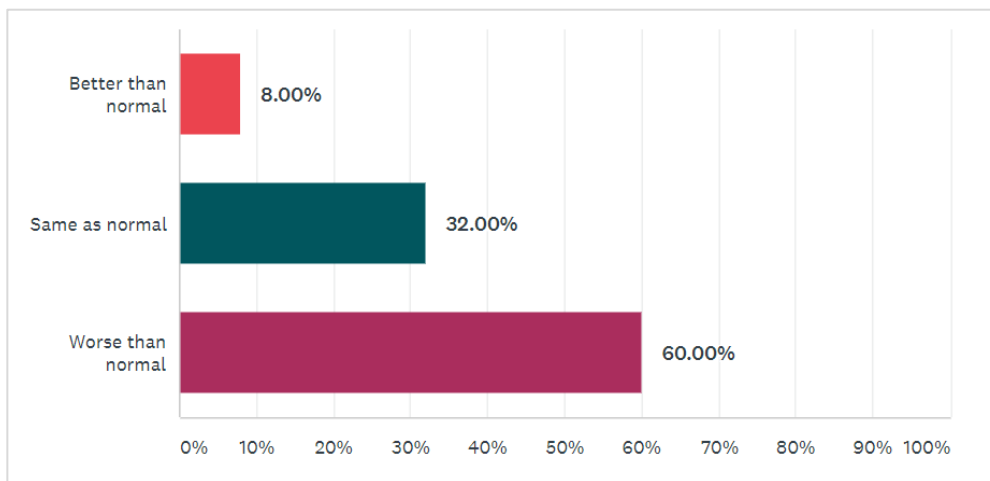
Member feedback on coronavirus impact – pre Christmas bookings

restaurant
association
of new zealand

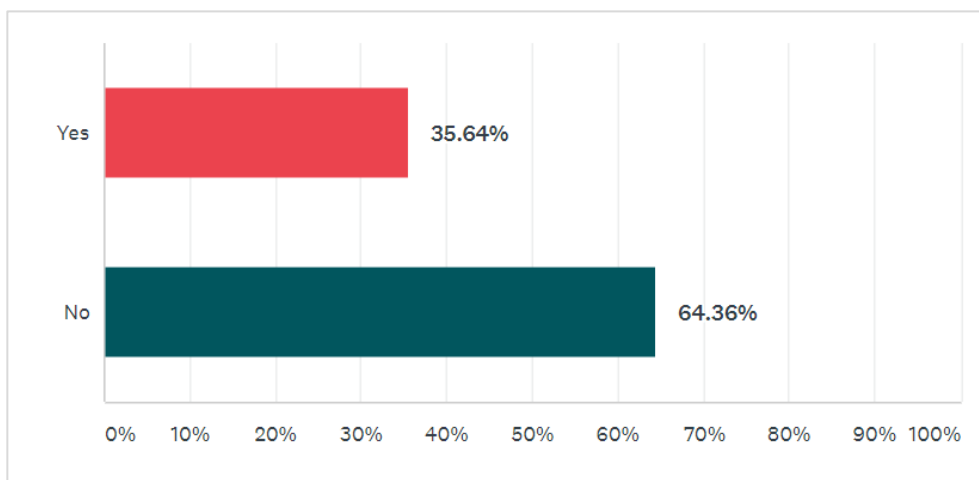
24 November, 2020

Q1. Compared to a typical year, how are your pre-Christmas function bookings tracking?

60 per cent of members indicated that pre-Christmas bookings were worse than normal.



Q3. A media outlet has been in contact regarding hospitality venues experiencing corporate Christmas party cancellations recently as employers become cautious of Covid risks - is this something you've been experiencing in your business?



We are incurring losses due to this, yet feel like we can't use our usual cancellation terms. This is particularly hard after this year. (staff, food prep, administration).

To a small degree but we have significantly encountered lower spends per head

No cancellations but not as many Xmas bookings like we normally would have pre Covid.

As noted, we have experienced this in the inner city due to increased work-from-home.

Haven't had the same level of enquiry.

Business is very wary of spending as the unknown next year is out there.

Some cancellations/also the size of the function are smaller.

There aren't the enquiries that we normally experience. Most business are struggling so Xmas functions are a no go.

We have had some groups double as they have the confidence or budget to invite partners last minute.

Not sure, just not as busy, I'm in tourist area.

Not as yet. As we ring to reconfirm things this is about when things will happen.

Bookings are down on normal - no real cancellations.

Only cancellation was when alert levels increased again.
