



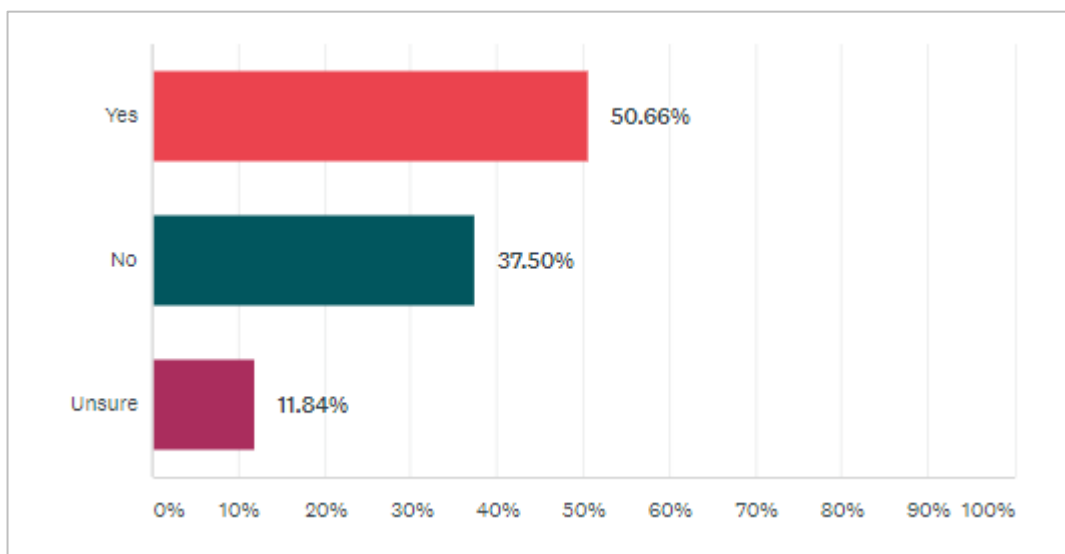
POLL

Member feedback on coronavirus impact

restaurant
association
of new zealand

16 AUGUST, 2020

Q1. If it became an option for our industry, would you want to open your business for contactless delivery and pick-up, at Alert Level 4 (if we move back to this level at any time in the future)?



ADDITIONAL MEMBER COMMENTS

Subject to our ability to rotate staff to work and suppliers ability to deliver fresh produce. All depends on supply chain not being disrupted too

We are suffering greatly at level 3 so would close our doors under level 4

I think that level 4 lockdown is very important. It's better for us as an industry if we get rid of the virus and being semi open will be more risky.

Would depend if wage subsidy was paid or not. Think staff would be anxious.

We did this at level 3 last time and it was just so much work and certainly not worth the money nor effort. I did it as a marketing/ awareness/don't forget us play and from that point of view I feel it was successful. from an energy perspective it was not.

I feel that this is necessary to survive, to retain jobs and ultimately means we need less support from the government.

Would probably need some form of subsidy, wages or vouchers/ help financially if it we are in lockdown for a long period.

Under restrictions it is not viable unless the wage subsidy is in place.

Yes would need to keep operating if no wage subsidy as would want to try and pay staff.

If we had another wage subsidy we might consider it, however we do not believe our takings through contactless delivery and pick up would provide nearly enough cash to sustain the overheads or our large site during that time (Level 4).

Following strictly to the guidance of personal hygiene. Provide all the necessities to keep staff & customers safely environments.

I was in recovery then had over \$12k of function bookings cancel within hours of yesterday's announcement.

Won't make any money but may keep staff and guests engaged with the brand.

If people can't work, it means no full income, having a benefit from the government, will make them 2 times before spending they money.

We wouldn't personally as we are more known as a 'Bar' but we would strongly support this for establishments who are more focused on food service.

Let's hope the government allows us to stay in business!

I feel we all need to be able to operate in some fashion as many will have used their reserves already.

Depends on whether there is a subsidy. If everyone is lock down, they're not coming to buy coffee, so won't probably be worth it....

I think to get through this faster everyone needs to stay home unless they are essential to healthcare and keeping the country safe.