

Michael Metcalfe-Hancock

STRENGTHS

- Organized
- Resilient
- Customer service focused
- Good listener
- Technology savvy
- Clear communicator

EDUCATION

Hospo Start, Restaurant Association of New Zealand / July 2020

- Barista, FOH and Kitchen Skills
- LCQ - US4646 and US16705
- NZQA Food Safety – US20666
- First Aid, St John Hospitality Course

Rutherford College / 2018

- NCEA 1,2,3

INTERESTS

- MMA
- Acting
- Directing
- Writing
- Film
- Photography

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ABOUT ME

Well organized, driven and reliable to carry out tasks that are required of me. With a varied work history, I have just completed a hospitality course and am looking for an entry level bar or café position where I can become a skilled barista/bar tender in a business with a pathway to management.

WORK EXPERIENCE

Food and Beverage Assistant

Bricklane/ July 2020 *Voluntary work experience*

- Taking orders
- Delivering food
- Clearing and resetting tables
- Polishing cutlery

Stock taker

Washtec/ July 2016-Aug 2019

- Counting and recording items
- Stocking and unpacking
- Identifying and labelling products
- Warehouse assistance

Backyard Renovator

Volunteer / Jan 2019-Feb 2019

- Mowing lawns
- Edging flower beds and walkways
- Raking, mulching

REFERENCES

Scott Hancock

Warehouse Supervisor, Washtech

Ph: 0272 123 008

Gilda Proietti

Training Co-ordinator, Restaurant Association NZ

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