



SURVEY

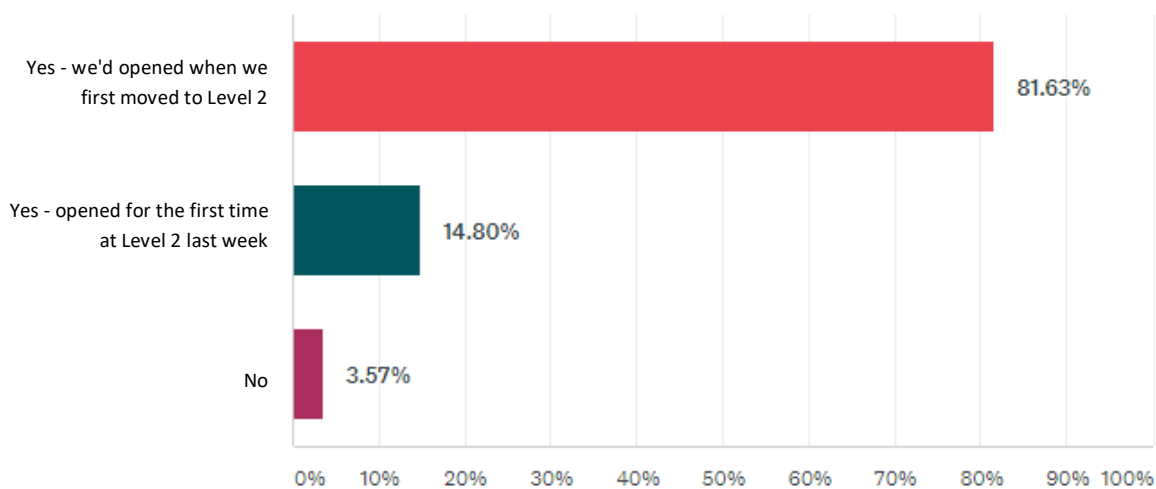
Member feedback on coronavirus impact

restaurant
association
of new zealand

25 MAY, 2020

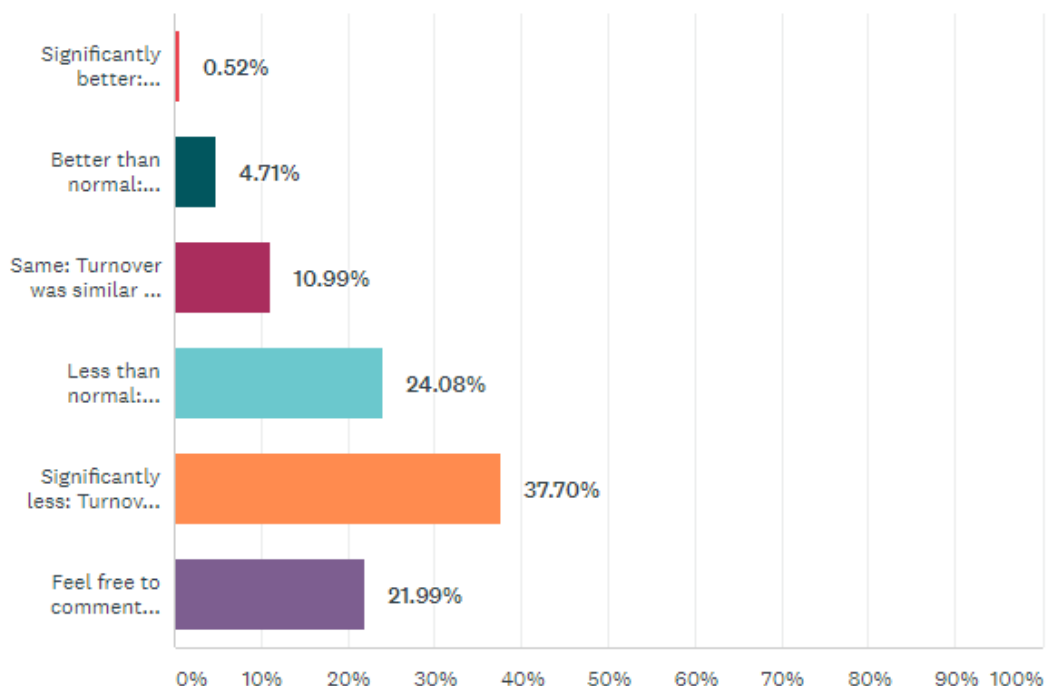
Q1. Was your business open over the past week? (choose ONE)?

96% have now reopened.

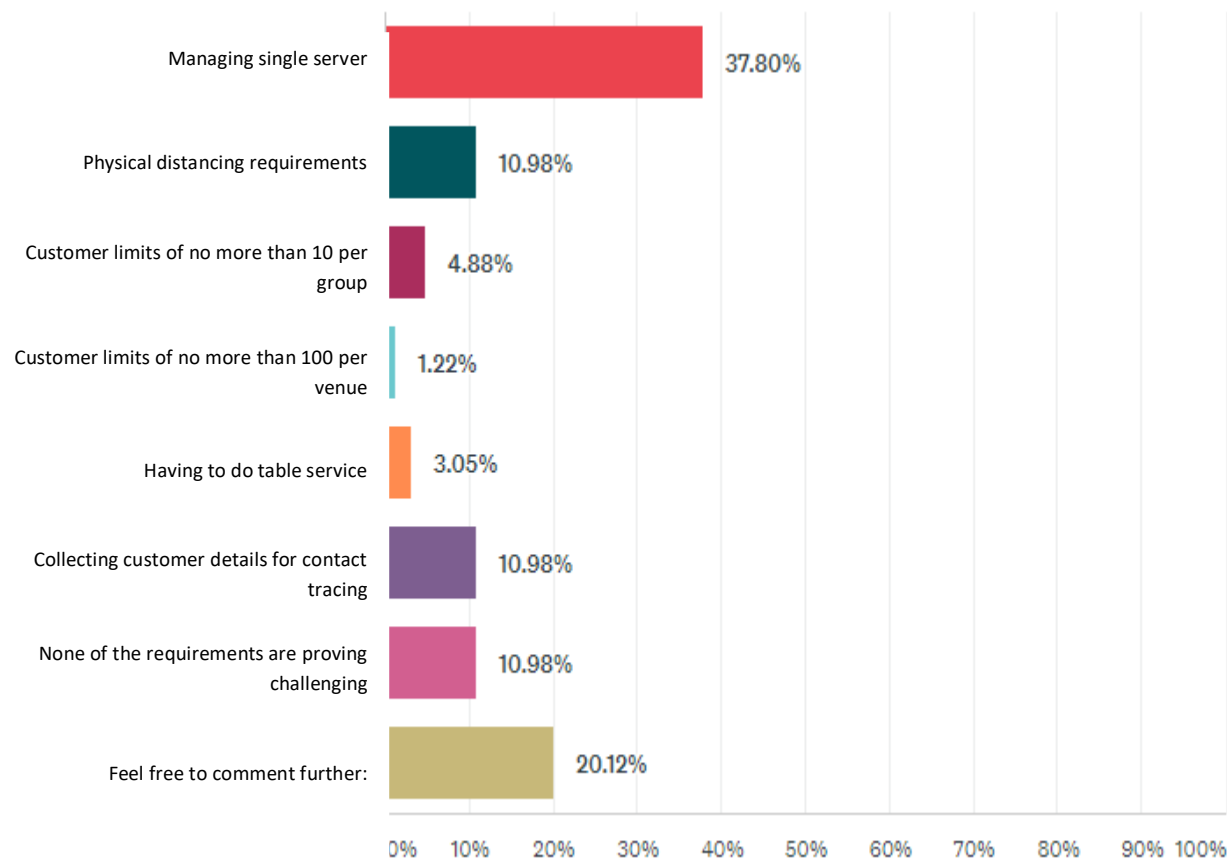


Q2. How was last week's trading (compare to the same time last year)? Skip this question if you're not open yet.

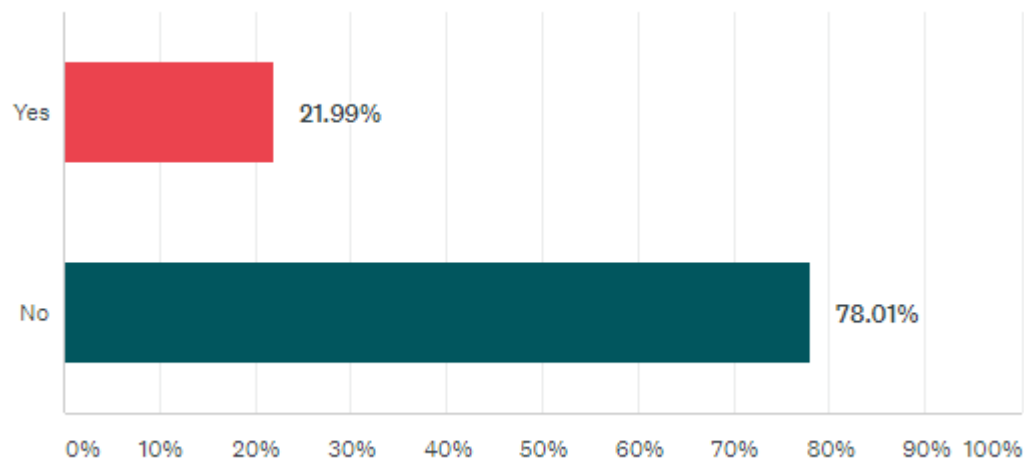
62% say that trading is less than the same period last year.



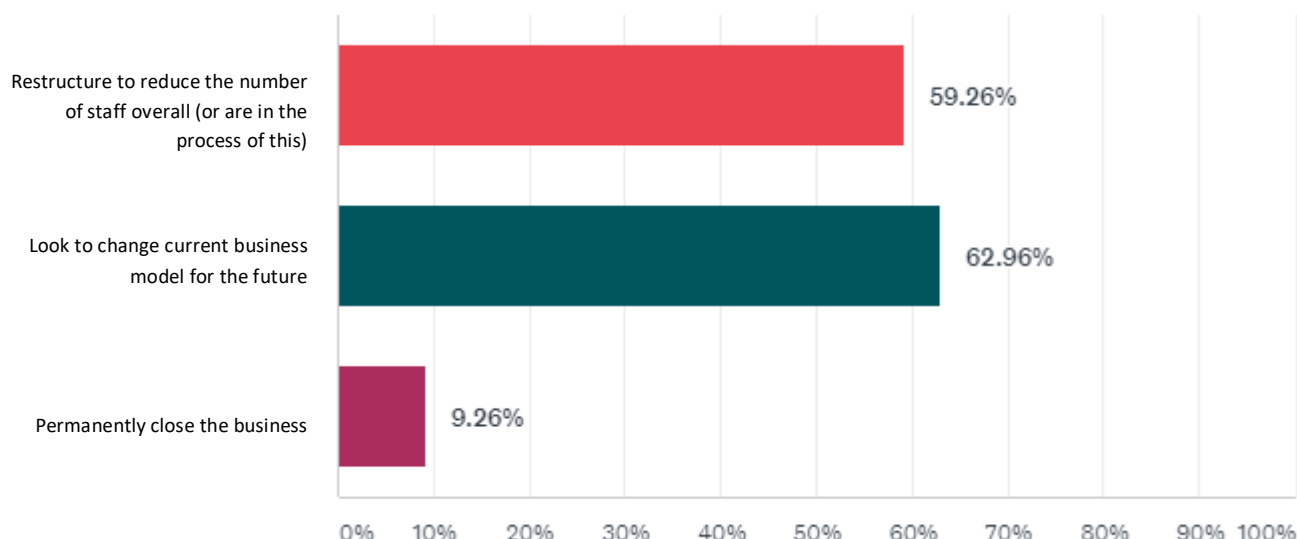
Q3. What are you finding the most challenging aspect of operating at Level 2 (choose ONE)? Skip this question if you're not open yet.



Q4. We've had feedback from some members regarding some employees being reluctant to return to work due to Covid-19. Has this been an issue for your business? Skip this question if you're not open yet.



Q5. Looking ahead over the next 30 days, do you anticipate you will need to take any of the following actions? (please check all that apply)?



Q6. What is working well at Level 2?

1. Nothing.
2. Customers / Local support
3. Being open again and having an income
4. Staff are keen to be back at work
5. Less tables = easier to manage
6. Takeaway
7. Contract tracing not a problem but the rest of the requirements are challenging
8. Not having to have big groups!
9. Spaced seating, most customers very happy to comply.
10. The slower pace has allowed us time to refine our processes and sharpen our operations.

Q7. What do you need to get you through the next 3 months?

1. Wage subsidy extension – with lowered threshold to qualify (30%)
2. Any financial assistance that is not a repayment scheme of any nature
3. Customers
4. Less restrictions
5. Rent relief or assistance
6. Business and accountant adviser
7. Ideas regarding cost containment, staff rostering and general cost containment.
8. Clear information, customers
9. Tourism industry invigoration initiatives eg local tourism .
10. Rate discount