

# How to redeem Restaurant Association gift vouchers



## Accepting gift vouchers is simple.



New gift voucher

### Step 1: Accept the gift voucher.

### Step 2: Check the voucher for:

- **Expiry date** – do not accept expired vouchers
- **Gold metallic foil**

The vouchers come in denominations of: \$25, \$50, and \$100

If the customer has spent less than the voucher value, you are not required to give change unless you choose to. You are reimbursed for the full amount of the voucher regardless of if you provide change. If the customer spends over the voucher value, they must pay the balance to you.

Continue to accept the old gift vouchers in the same way as you have until December 2018.



Old gift voucher

## Reimbursement is simple.

### Email us a photo of the voucher.

Email a photo of the voucher, taken clearly on your phone (or scanned) to: [info@restaurantnz.co.nz](mailto:info@restaurantnz.co.nz)

OR

### Mail us the voucher.

Mail the voucher to the Restaurant Association at: P.O. Box 8287 Symonds Street, Auckland

Please **include the correct bank account number** when redeeming gift vouchers. If you are mailing us the voucher, clearly **indicate your membership number and business name** on the voucher. Payments go out every Friday.

If you have any questions on redeeming the gift vouchers, please contact the Restaurant Association on 0800 737 827. View participating restaurants accepting the gift voucher at [Dinefind.co.nz](http://Dinefind.co.nz)